

NOTIFICATION: DSB Introduces a Change Request and Challenge Process

Audience: All DSB Users

Notification details:

DSB Users can now submit change requests (new products, enumeration changes, etc.) and present challenges to existing ISINs (e.g. inconsistent underlying ISIN provided) via a newly set up web-based form which is [available here](#).

The DSB has also published an accompanying [change request document](#) that provides users with a detailed definition of the process required to take a change request from initiation through to release, alongside setting out some exemplar scenarios. The DSB aims to follow a common change request process to provide participants in the process with a clear understanding of the state of the request and the further steps that are to be taken in addressing in the issue. The documented process is expected to evolve as industry's use of the DSB service matures.

Please contact technical.support@anna-dsb.com for all support & connectivity issues
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